

CityLine is a modern solution for intelligent on-street parking management. Cityline allows parking managers to access parking meter information in real time via the Internet, accessing the system from anywhere in the world 24 hours a day, 7 days a week. Users can view and check the status of parking ticket machines and make any necessary changes or updates.



Greater flexibility and transparency

Remote access to all parking information, around the clock. PC, laptop, mobile phone, any device that can access the Internet using a browser and Flash Player can use CityLine. For Android and iOS devices we have a special application in order to monitor the parking machines. All data and settings are stored centrally on a secure server data base.

Simple commissioning and operation

No installation is required – CityLine is a web-based solution. This well-structured and uncluttered user interface is quick and intuitive in its design. An online help function and an online user manual offer speedy assistance if required.

Highest security standards

Your connections are established via secured and encrypted data channels. The data is stored within a data base. The access to the data base is protected with user name and password. In the backup process, the whole data base is stored. Therefore the data is still protected in the same way by the user name and password protection of the data base. All data is strictly assigned to a mandator and every user may only see data of that mandators, he is registered to.

Maintain operational readiness

All functions of the parking ticket machines are monitored in real time. Any warning/error notifications are forwarded immediately to the service organisation.

Economic and ecological savings potential

Using CityLine, processes such as service calls and collection trips can be analysed accurately and then optimised. CityLine thereby not only saves money, but it also has a positive environmental impact.

Special Cityline payment and surveillance functions

- Dynamic discount or free parking via number plate identification for residents and authorised and specially registered users.
- The ticket service for violations, conveniently set up in the back office, allows parking violations to be paid directly at the parking meter.
- The system allows a ticket to be issued in digital format (PDF) by accessing the
- With cityline it is possible to integrate third-party payment systems (e.g. PagoPA)
- Transfer of the number plate from the ticket office to the back office in real time. The car park user enters the licence plate number as a means of identification for payment



Live Monitoring

Cityline keeps track of information in real time. The Status message can be displayed in a customisable table. Thanks to innovative Google Maps technology, status messages are presented in a simple and intuitive way. The Dashboard view of Live Monitoring provides a complete management overview.

Configuration

The Citea Parcometer is easily connected to CityLine and all tariff or configuration changes can be made quickly and conveniently.

Notifications, Actions and Data Export

- Notifies service technicians and office by e-mail or text message, so that timely action can be taken.
- Creation of special lists for overview management of tasks.
- Ability to export useful reports to MS Excel and PDF for the manager to make targeted decisions (e.g. parking revenue, parking times, service calls)

CityLine Mobile

The brand new app for Android and iOS smartphones allows users to check the status of a particular installation. All status messages will be displayed in list, map and graph format.

Parking Bay Enforcement Web

designed for parking bay type installations in order to have an easy way for enforcement. Parking Bay Enforcement Web can be launch on a PC or smartphone and allows for effective enforcement bay.

